

Texas Health Southwest

# Schwartz Rounds

## “Dealing with Angry and Aggressive Patients and Family Members”

Thursday, September 29, 2022

Noon – 1:00 p.m.

**Texas Health Southwest  
Education Center Classroom 1  
6100 Harris Parkway  
Fort Worth, Texas 76132**

Schwartz Center Rounds is a forum to discuss challenging emotional and social issues in providing compassionate care for patients. This interprofessional activity is designed for physicians, nurses, allied health professional and staff. All physicians and employees are welcome.

**Objectives:** Upon completion of this activity, the participants should be able to:

- Describe the social, emotional, ethical and personal issues that arise during the care of patients and their impact on caregivers
- Demonstrate enhanced communication with patients, family members and colleagues
- Value opportunities to explore and understand multiple perspectives across disciplines
- Value opportunities to provide and receive support from other members of our healthcare community
- Model for learners' behaviors of nonjudgmental listening and respect

**Accreditation:**

In support of improving patient care, Texas Health Resources is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



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INTERPROFESSIONAL CONTINUING EDUCATION

This program complies with the continuing education statutes and rules of the Texas Behavioral Health Executive Council.

**Designation of Credit:**

**Physicians:** The Texas Health Resources designates this live activity for a maximum of 1 *AMA PRA Category 1 Credit*™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

**Ethics:** This presentation has been designated by Texas Health Resources for 1 credit of education in medical ethics and/or professional responsibility.

**Nurses:** 1 contact hour will be provided for nursing

**Social Workers and Licensed Professional Counselors:** 1 clock hour will be provided for social workers and licensed professional counselors

**Additional Information:** For more information, please contact the Department of Accreditation at [THRJA@texashealth.org](mailto:THRJA@texashealth.org)

