



# The Leadership Institute

**November 3 - 5**

***“Creating the Health and Care Consumer Directed-Enterprise”***

## **LEARNING OBJECTIVES**

- Share with peer health system Chief Executive Officers post-COVID recovery strategic objectives
- Discuss with peer health system Chief Operating Officers operational imperatives post-COVID to reduce costs and increase quality and access
- Review with peer health system Chief Financial Officers post-COVID recovery financial objectives
- Explore with peer health system Chief Strategy and Innovation Officers growth and access imperatives coming out of the COVID era
- Examine with peer health system Chief Physician Executives quality, safety, and access issues including COVID vaccine mandates
- Consider optimal infrastructures and organizational design to accelerate health system efficiency, access, and quality outcomes
- Deliberate what the role of the health system should be in rebuilding the public health infrastructure and local, state, and federal levels
- Learn best practices for building a system of AI driven intelligence for healthcare
- Discover how one LI member health system is creating a standalone consumer health business to focus more on the consumer and diversify its portfolio
- Understand new strategies for reenergizing topline performance through M&A partnerships and diversification
- Examine strategy for providing comprehensive healthcare for underserved populations, including dual-eligible and Medicaid populations
- Hear from the largest retail company in the country, Walmart, on how they are creating an omnichannel customer experience for healthcare
- Explore options for strategic partnerships for winning the peace between payers and providers
- Learn how a major national retail company, Amazon, is accelerating dual transformation to enable consumer-centric healthcare
- Participate in LI Member individual team discussions to synthesize learning from the day's presentations, and to explore what has “Monday Morning Value” to their systems
- Review the evolution of service line design by an LI Member system, their key learnings over a decade, and their new initiatives for the next five years
- Understand the latest analytics options by use of a common architecture for healthcare that integrates cloud vendors and EHRs
- Discuss in an interactive session with industry experts on how organizations can address healthcare workforce challenges